

## SUPPLYPRO CERTIFICATION TESTING



It's a fact that the more you know about SupplyPro, the more proficient you will be at your job and the greater the profitability for your company.

At Hyphen Solutions , we provide trades and suppliers the opportunity to access online certification testing 24 hours a day, 7 days a week and from the convenience of your own desk.

Online testing provides both managers and stake-holders with the ability to identify weaknesses in their employee's knowledge of SupplyPro and thus provide them an affirmative action plan to correct these weaknesses.

With all your employees effectively using SupplyPro correctly you can't help but reduce your task request completion times, eliminate confusion and misunderstands and increase your profitability.

Hyphen Solutions has provided a convenient, and accurate method for identifying weaknesses so you can take corrective action. Maximizing your employees SupplyPro proficiency will ensure your company's success and standardization of use.

## SUPPLYPRO CERTIFICATION TESTING



Becoming SupplyPro certified means you have superior knowledge regarding the operation of SupplyPro and are officially certified by Hyphen Solutions that you can perform at maximum efficiency.

Online testing provides both managers and stake-holders with the ability to identify weaknesses in their employee's knowledge of SupplyPro and thus provide them an affirmative action plan to correct these weaknesses.

## HOW IT WORKS

SupplyPro testing consists of a single 75 question test that contains True / False and Multiple choice questions. Each student has 2 chances to pass the exam within a 90 day period. The exam has a 2 hour time limit and once started, cannot be stopped or halted to resume at a later time. To achieve a SupplyPro Certification the exam taker must achieve a 80% success rate on the exam. Certifications are valid for 3 years, at the end of which the person must re-certify.

Once a person becomes SupplyPro certified he or she will receive an official certificate directly from Hyphen Solutions and a certification seal that they can display below their eMail signature.

## REPORTS AND STATISTICS



Supply certification includes 24 hour access to testing reports and statistics. Accessed online, these reports give manager and stakeholders the ability to track the progress of each student individually, or track all you students as a whole to identify which questions are missed most frequently. Using accurate reports and statistics are vital components of identifying knowledge weaknesses. Once these weaknesses are identified, you now have the ability to provide additional training where it's needed.

## HOW MUCH DOES IT COST?

Unbelievable as it may seem, Supply certification testing is offered completely free. There are no hitches, fine print or contracts. When we say free, we mean absolutely free. Our main objective for providing SupplyPro certification testing is to ensure all of our suppliers and trades are using SupplyPro correctly and at maximum efficiency.

## HOW DO I GET STARTED?



SupplyPro certification testing is offered online 24 hours a day, 7 days a week and can be taken from the convenience of your own desk, around your busy schedule and around your busy needs.

To access your SupplyPro certification exam, simply study the training materials that are offered within Hyphen University, then when ready, navigate to the Training page on the Hyphen Solutions website. Once on this page, simply click the certification training button.

If you have any additional questions, simply contact our Training Department at:

### **HYPHEN SOLUTIONS TRAINING**

**972.728.8125** or via eMail at **ssager@hyphensolutions.com**.

